

# Polin Croft

## Terms and conditions

### Deposit

£100 non-refundable deposit is payable on booking. Preferred method of payment is bank transfer. Cheques and PayPal accepted. PayPal will incur a charge of 3.5%

The balance will be due 8 weeks before the start of your holiday. If payment is not received on time the owners may make the week available for other guests.

To reserve your holiday fill in the online form in the Availability page with full name, address and contact details or call or email us.

The booking is for the people whose names appear on the booking form. The maximum number of persons allowed at the property is two and must not be exceeded without our prior consent.

### Arrival /departure

The house is available from 2pm on the Saturday and is to be vacated by 10am on the following Saturday (unless otherwise agreed) to allow time for the house to be cleaned and prepared for the next guests.

Arrangements for entry will be sent to you once the full balance of the holiday has been paid.

### Cleaning

The holiday home is thoroughly cleaned between guests. However, owing to the very limited period between tenancies, it is greatly appreciated if it could be left as clean and tidy as possible.

### Payment

Final balance is due eight weeks before commencement of your holiday.

### Smoking

Smoking is not permitted in the house.

### Pets

A maximum of two well behaved dogs are permitted with prior agreement.

### Dogs

We want to continue to welcome dogs to the croft as we know they are much-loved part of the family and the surrounding area is a wonderful place for them to enjoy. To enable us to continue with this policy please:

- do not allow your dog/s into the bedroom
- do not allow your dog/s onto the sofa
- ensure that you leave the property in clean order
- pick up after your dog/s in the garden, beaches and pathways
- observe local signs to close gates and keep dogs on leads as this is a crofting community

**Linen**

Bed linen, towels and tea towels are supplied.

**Electricity**

The croft is electricity only and this is included in the price.

**Cancellation**

The deposit is non-refundable.

If a holiday is cancelled there will be a charge of 40% of the balance if cancelled within four weeks of the start date of your holiday, 60% if cancelled within three weeks and 80% if cancelled within two weeks. It is strongly recommended that you take out holiday insurance to cover you for this.

If the holiday is cancelled by the owner, the owner will refund the total cost of your holiday.

**Possessions**

No responsibility will be accepted by the owner for personal possessions in the property and for cars parked outside the property.

**Neighbours**

You must ensure that nothing happens which may be a nuisance or inconvenience to the occupiers of neighbouring properties or adversely affect any insurance of the property.

**Property**

You are obliged to keep the holiday home and all furnishings, fixtures, fittings and effects, in the same state of repair and conditions as they were in at the commencement of the holiday and to ensure that the home is left clean and tidy. In default of such obligation, you are obliged to reimburse the owner against any costs incurred by the owner in remedying such default.

You will permit the owner (with or without workmen or others) at reasonable times and on reasonable notice to enter and inspect, and if necessary to repair the property, or to enter the property without notice in an emergency to repair the property.

You must not assign or part with the possession of the property or any part of it, or anything contained in the property or use it other than as single dwelling for holiday occupation by the people whose names appear on the booking form.